



Coronavirus – Safe Working Procedures.

Please ensure that you have read and agree to the following before making a booking or enquiry.

Booking Procedures *(If at all possible, please use our online booking request).*

When booking please confirm that everyone in your household is free of Coronavirus or associated symptoms for at least 14 days and that no one is Self Isolating or Shielding.

If this changes at any time prior to the sweep you must let us know so that we can reschedule.

Procedures for you to follow:

- Open the room windows before, during and after the sweep.
- All doors to the sweeping location must remain open for the duration of the sweep.
- The route to the fireplace/appliance needs to be completely clear.
(To prevent unnecessary contact I cannot move furniture)
- Remove all objects from around and in front of the fire/appliance
- Any ash or debris should be removed in advance of our visit.
- Disinfect the fireplace area – hearth, appliance surfaces, doors and handles etc.
- Leave appliance doors open.
- A plug socket or extension lead must be easily accessible and switched on.
- Recommended Social Distancing must be observed at all times during the visit.
- We will exchange greetings on arrival and then ask you to remain in a separate area of the property.
(I'll inform you when I've finished).

Procedures I will follow:

- I will wear fresh gloves and a face mask while attending your property.
- Freshly laundered sheets will be used to cover the working area of your floor.
- Soot or debris will be bagged and left on site for safe disposal.
(I can place the bag in an outdoor bin if it has open access).
- I'll issue a digital certificate. (I'll not be asking you to sign the certificate via our device).
- If possible please make payments by BACS. (We will invoice you after the sweep).
- Last but not least, I'm very sorry but I won't be able to accept your kind offer of tea, coffee or any other refreshing drink - not this time at least!

Thank you in advance for your cooperation.