



Coronavirus – Safe Working Procedures

Your safety and welfare is very important to us.

Please ensure that you have read and agree to the following before making a booking or enquiry.

Booking Procedures *(If at all possible, please use our online booking request).*

When booking please confirm that everyone in your household is free of Coronavirus or associated symptoms for at least 14 days and that no one is Self Isolating or Shielding **(including travel from a restricted zone or country).**

If this changes at any time prior to the sweep you must let us know so that we can reschedule.

Please follow the Safety Procedures below:

- After exchanging greetings on arrival please stay in a separate area of the property. (I'll inform you when I've finished or if I need to communicate any issues during the sweep).
- Observe recommended Social Distancing at all times during the visit.
- Where face to face communication is necessary we respectfully ask that you also wear a face mask.**
- Open the room windows before, during and after the sweep.
- Ensure that all doors to the sweeping location remain open for the duration of the sweep.
- The route to the fireplace/appliance needs to be completely clear of furniture etc.
- Remove all objects from around and in front of the fire/appliance
- Any ash or debris should be removed in advance of our visit.
- Disinfect the fireplace area – hearth, appliance surfaces, doors and handles etc.
- A plug socket or extension lead should be easily accessible and switched on.
- If possible please make payments by BACS. (We will invoice you after the sweep).

Safety Procedures I will follow in addition to normal safe working procedures:

- I will wear fresh gloves and a face mask while attending your property.
- Freshly laundered sheets will be used to cover the working area of your floor. (Unfortunately I cannot cover all the walkways so on a wet day you may want to do this yourself before I arrive).
- Soot or debris will be bagged and left on site for safe disposal. (I can place the bag in an outdoor bin if it has open access).
- I'll issue a digital certificate and invoice. (I'll not be asking you to sign the certificate via my device).
- Lastly, I'm very sorry but I won't be able to accept your kind offer of tea, coffee or any other refreshing drink - not this time at least!

Thank you in advance for your cooperation.